



A call from your Operations Manager tells you: not only that your flagship headquarters is ablaze, but your product prototypes have been destroyed; your e-mail has stopped working; and your staff cannot access the premises. Combine all that with media speculation and TV cameras camped outside the offices.

## Is your strategy clear? Are your people focused? Is your organisation ready?

In the same way that a pilot boards a ship to steer it through hazardous waters, our risk management professionals will come on board to:

- Develop your personnel through direct coaching or attendance at our training courses
- Assist in the design and implementation of management strategies, policies, procedures and structures that will ensure your business plan succeeds and that you are prepared for the unexpected.

“Offrisk Consulting prides itself in taking the time to listen and understand our customers’ specific risk management requirements before recommending and delivering tailored solutions.”

Graham Offord, Principal Consultant



## Business Continuity Management

Seamless continuity of critical activities

Your organisation’s resilience has to be assured.

In order to build or refine a BS25999-compliant plan, we will work with your teams to:

- Analyse the impact of interruption and your tolerance to it
- Develop realistic continuity strategies
- Construct a time-lined, action-orientated plan responsive to an unexpected interruption.

Plans developed in our **RecoveryFlow**<sup>®</sup> graphical format contain colour-coded flowcharts, checklists and actions tailored for emergency response, crisis management and operational business process recovery activities. Plans include specific guidance for ICT recovery, staff welfare and media relations.

Business Continuity training provides a firm basis for planning. Rehearsal exercises bring your plan to life by simulating realistic scenarios, stakeholder demands and media interest, truly helping to embed Business Continuity Management in your organisation’s culture.

## Corporate Risk Governance

Manage the risks that matter

Your organisation needs a framework of good management practice to identify, assimilate and respond to the opportunities and risks it faces.

We work with our clients to guide their:

- Understanding of core objectives
- Identification of threats and opportunities faced
- Allocation of practical control measures to specific members of your team
- Adoption of a risk management ethos as part of the ‘day job.’

In addition, our innovative, web-based **Balanced RiskCard**<sup>®</sup> facilitates an organisational approach to risk management from the shop floor to the board.

For organisations seeking to understand the importance of good risk governance we provide training for Directors, Risk Managers and other specialists, running several courses a year; on an open basis and for individual clients.



Across all sectors, large and small, Offrisk's specialised solutions and training courses have strengthened our clients' success through personable delivery of effective risk management and personnel development.

With Offrisk on board you can relax in the knowledge that your organisation will not just survive but thrive.

Whether you are seeking a professional 'head start' to continuity planning, company-wide implementation of risk management disciplines or simply looking to deal competently with the unexpected, Offrisk has the skills and real life experience to guide you.

Offrisk supports the best practice standards of the Institute of Risk Management (IRM), the Business Continuity Institute (BCI) and British Standards BS25999 and BS31100.



## Risk Management Training

Offrisk delivers specialist training in all areas of risk management. Please refer to [www.offrisk.com](http://www.offrisk.com) for details of our current range of courses.

## Client Testimonials

"Today I presented our Business Continuity Plan to the senior directors. They were very impressed, liked the format and the items we had generated together, and would like to see the other businesses within the Group having a BCP as detailed as this."

**Engineering Company**

"I found this project to be a great success and it met our needs fully."

**Biotech Company**

"...extremely high standard of presentation and accuracy..."

**Government Agency**

"A well run session with good content, engaging presentation, lots of hints and tips." **NHS**

"The course was very enjoyable and it was a big help to me - I am now looking forward to setting the agenda for my first Risk Committee meeting." **Financial Services Corporation**